

**APPENDIX A**

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Atty. Docket No.: 74120-301403

In re Application of:  
Fred R. Ziegler et al.  
Serial No.: 09/870,228  
Filed: May 31, 2001

For: ISDN DISCONNECT ALARM  
GENERATION TOOL FOR USE IN  
VOICE OVER IP (VOIP)  
NETWORKS

) Examiner: Thomas J. Mauro Jr.  
) Art Unit: 2143  
) Confirmation No.: 8091  
)  
)  
)

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<b>CERTIFICATE OF TRANSMISSION</b>	
I HEREBY CERTIFY THAT this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage via first-class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 21, 2005.	
FAEGRE & BENSON LLP	
[Handwritten Signature]	
Michelle L. Wyss	

Mail Stop PGPUB DRAWINGS  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUBMISSION OF**  
**CORRECTED DRAWINGS**

Dear Sir:

In response to the Office Action mailed October 21, 2004, regarding the above-identified patent application, wherein the Examiner requires corrected drawings. Applicant hereby submits the enclosed 5 sheets of corrected, replacement drawings illustrating Figures 1-5 as referenced in the specification of the application.

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**INVITATION FOR A TELEPHONE INTERVIEW**

Examiner is respectfully requested to call the undersigned attorney at (303) 607-3709, if there remains any issue with allowance of the case.

**CHARGE OUR DEPOSIT ACCOUNT**

No fee is believed to be necessary for entry of this paper. In the event that any such fee is necessary for the entry of this paper, please charge to Deposit Account No. 06-0029 any fees under 37 C.F.R. 1.16 and 1.17 which may be required to enter this paper.

Respectfully submitted,

FAEGRE & BENSON LLP  
CUSTOMER NO.: 35657

Date: January 21, 2005

By:

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DNVR1-00290540.01

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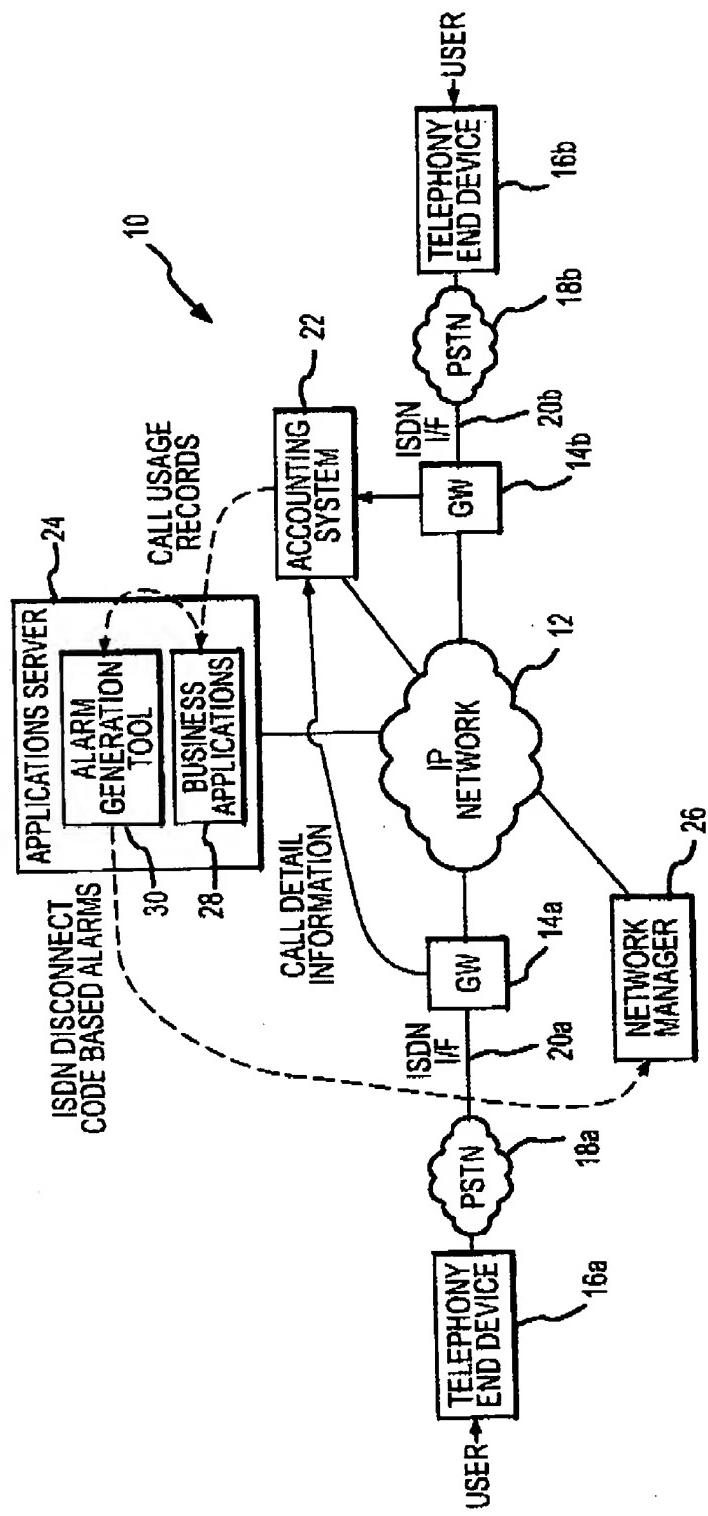


FIG.1

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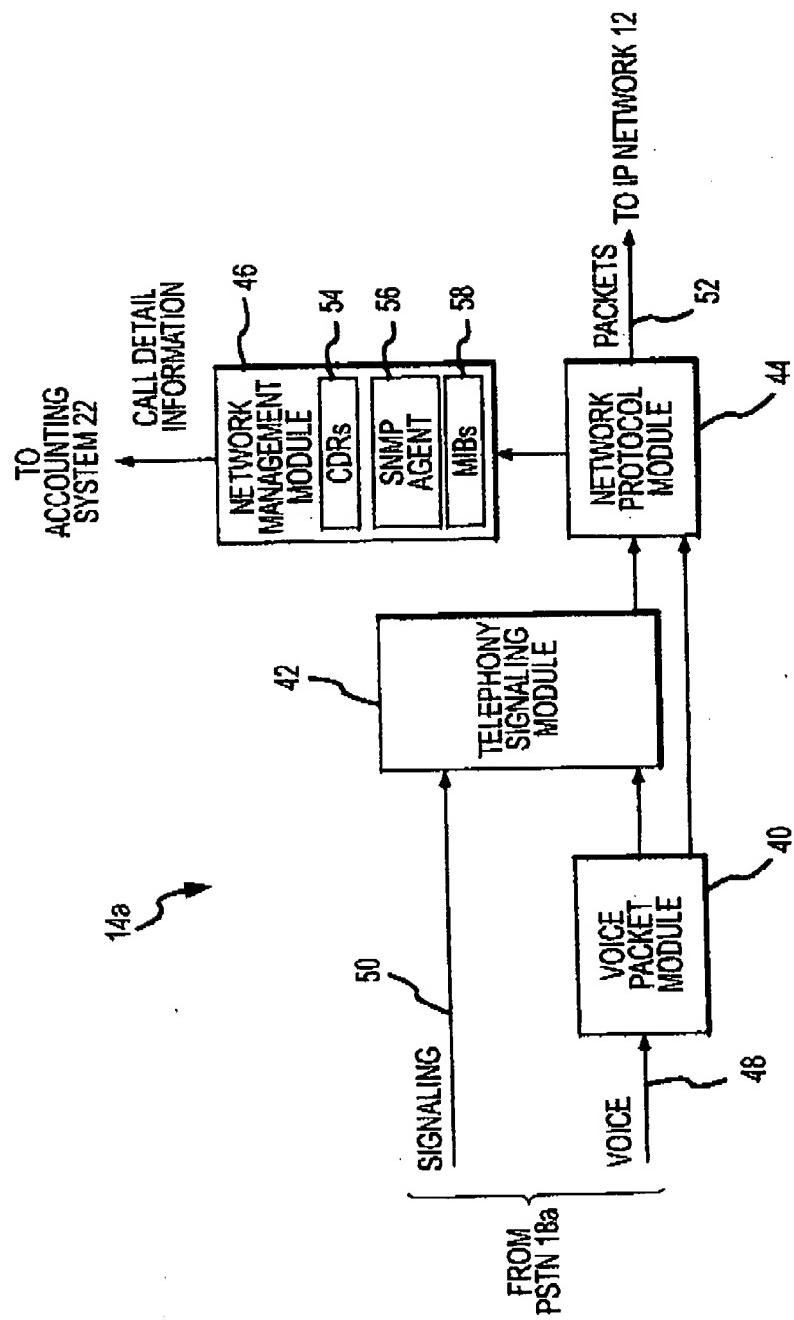


FIG.2

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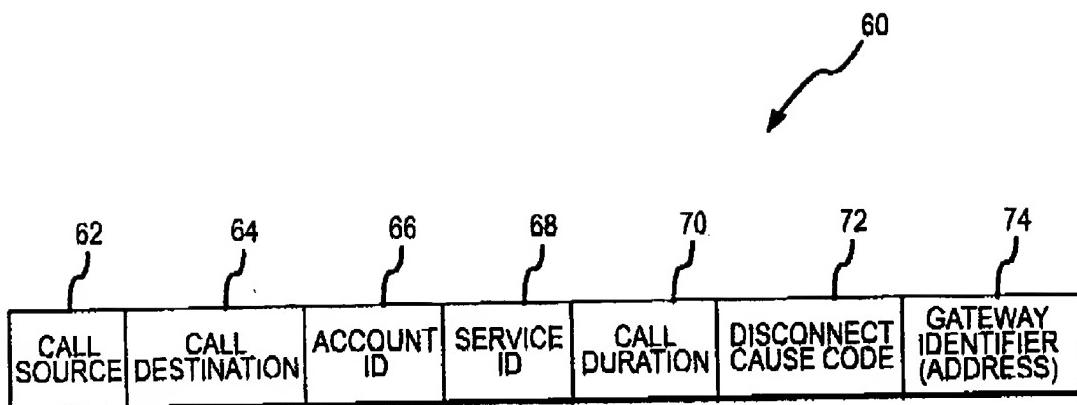


FIG.3

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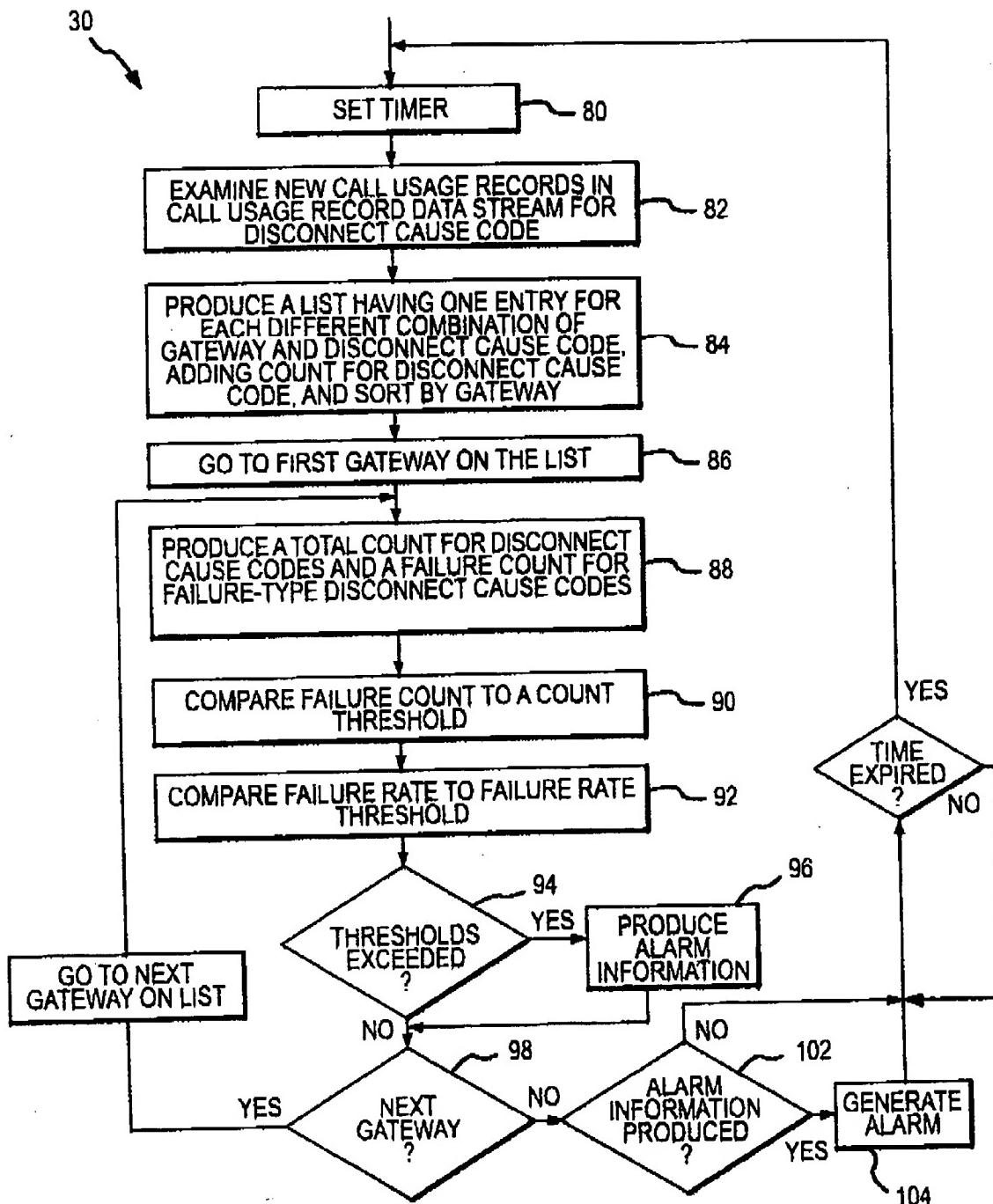


FIG.4

5/5

110

112 { \*\*\*\*\* ISDN DISCONNECT FAILURE ALERT!!! \*\*\*\*\*  
\*\*\*\*\* FOUND 2 GATEWAYS \*\*\*\*\*  
\*\*\*\*\* ISDN FAILURE RATE > 5% \*\*\*\*\*  
\*\*\*\*\* ISDN FAILURE COUNT > 100!!! \*\*\*\*\*  
\*\*\*\*\* SEE THE ENCLOSED FILE FOR MORE INFORMATION. \*\*\*\*\*  
DATA PROCESSED ON SUN NOV 26 21:50:54 2000

114 { ##### ISDN FAILURE RATES

IP ADDRESS	FAILURE RATE (%)	FAILURE COUNT
4.2.40.98	63.01	109
4.2.46.225	51.87	194

116 { ##### ISDN FAILURE CODES

DATE	GATEWAY	DIS. CODE	COUNT
26-NOV-00	4.2.40.98	1	107
26-NOV-00	4.2.40.98	127	2
26-NOV-00	4.2.40.98	16	63
26-NOV-00	4.2.40.98	17	1
26-NOV-00	4.2.46.225	1	192
26-NOV-00	4.2.46.225	127	1
26-NOV-00	4.2.46.225	16	164
26-NOV-00	4.2.46.225	17	15
26-NOV-00	4.2.46.225	41	1
27-NOV-00	4.2.46.225	16	1

FIG.5